

To whom it may concern,

Jamie Kleiner is an exemplary researcher and a delightful human being, and I recommend her fully. Jamie reported to me for the entirety of her eight-month tenure as Behavioral Research Coordinator at pymetrics, beginning in December 2020, and ending in July 2020 due to COVID-related restructuring. In her time here, Jamie demonstrated a strong ability to comprehend novel scientific literature, to design and implement research studies to target specific variables, to analyze and interpret findings from her own and other data-driven research studies, and to communicate findings to technical and non-technical audiences. Even though we have had to constrict our research and development operations during this austere economic climate, I would hire Jamie again in an instant.

Jamie's primary duties at pymetrics were to plan, organize and implement a study measuring the communication styles of nearly 10,000 individuals for an NLP-based product. Jamie was singularly responsible for the life of this study. She coordinated with subject matter experts in IO psychology, cognitive science and data science to design the study measures. After that, she oversaw the creation of the study platform, requiring daily communication with vendors including Qualtrics, Amazon Mechanical Turk and Market Cube. While managing external vendors, she also fielded all participant issues, including troubleshooting technical difficulties and approving payment. Meanwhile, she also coordinated a large-scale effort to tag the data using volunteers within pymetrics. Finally, she worked with analysts to clean and preprocess the results for the data science team, requiring her to pick up skills in SQL, R and python. Jamie grew these skills over a very short, accelerated timespan, and she will make an excellent analyst in her own right in time. Her work allowed us to build out a robust dataset that stands as the backbone to one of our hottest products.

Beyond this major initiative, Jamie also acted as a liaison with other research projects, including a massive ongoing study with collaborators at NC State University, in which she would help other teams design experiments and structure their manuscripts. Additionally, Jamie independently sought out work that would expand her skills, including the consolidation of many of our client-facing reports generated by the Data Science team, and curated them for non-technical audiences. She was able to pick up skills in SQL and DBT quickly and was able to analyze client data on a new system within just a few weeks.

Jamie is an absolute gem of a human being. She retained her positivity even during some very stressful times, worked well with all members of our 20-person team, and was always eager to expand her knowledge of a subject. Jamie was quick to notice issues in any project that crossed her desk and was always quick to propose new solutions. Jamie is growing to be an excellent scientist, and I see a bright future for her.

Sincerely,
Lewis Baker, PhD.
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